



# Faisad M Ali

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A competent professional with proven skills, targeting challenging & rewarding opportunities in **IT Project Management, Solution Architect, Software Development & Delivery, and IT Program Management** with an organization of repute.

## KEY SKILLS

*Full Stack Development*

*Scrum & Agile Methodologies*

*Technical Process Improvement*

*Project Management*

*Solution Architect*

*People Management*

*Risk Assessment & Monitoring*

*Customer Relationship Management*

## PROFILE SUMMARY

- ❑ A result-oriented professional with an overall **experience of 8+ Years in Software Design, Development & Delivery.**
- ❑ Experience in end-to-end solutions in **mobile development** and **backend technology.**
- ❑ **7+ years of** industrial experience in **Software Design, Development, and Implementation of Software Application & Delivery.**
- ❑ **3+ years of** industrial experience as **Software Support Lead, Customer Relationship & Project Management.**
- ❑ **3 years of** industrial experience as a **Solution Architect.**
- ❑ Experience in enhancing the **QA Test Automation** script which help to reduce the defect leakage and, in the effort, needed for manual testing.
- ❑ Managing projects end to end, starting from **Requirements Gathering, Process Analysis & Improvement, Solution Design** and **Feasibility study**, proposal, planning, resourcing, **Project execution**, and **Stakeholder Communication.**
- ❑ Experience in **Agile/Scrum methodology** and management tools (such as GitHub, GitLab, JIRA, Confluence, You Track, Smartsheet & Draw.io).
- ❑ Trained **employees across multiple departments** on Software Development, SAP/Key-Cloak authentication system, SCORM package development, LMS integration, and various best practices.
- ❑ Hand on Experience on SharePoint Designer 2013, SCORM (Version 1.2 & 2004), UI development (HTML5, CSS3, Bootstrap, JavaScript, OOJS, Angular JS), Server-side development (PHP, CodeIgniter, Laravel, Zend/Laminas), CMS platform like WordPress, database systems including MSSQL, MySQL, PostgreSQL & AWS services (s3, SQS, CloudFront, CloudWatch), Application monitoring tools like Datadog.

## CERTIFICATIONS & ACHIEVEMENTS

- **PMP Certified**
- **Certified as SCRUM Master from Scrum Alliance.** Credential ID: 001016587
- **Certified in Web Design & Web Development.**
- **Completed COD 152 – Fundamentals of Secure Cloud Development course.**
- **Completed COD 258 – Creating Secure PHP Web Application course.**
- **Received “Pat on the Back” and “Client Comforter” awards for satisfying clients across the globe.**
- **Awarded as “Outstanding Performance” for persistent efforts in delivering quality work.**

## CAREER TIMELINE



## SOFT SKILLS

Decision- Maker	Collaborator
Motivational Leader	Communicator
Thinker	Planner

## TECHNICAL SKILLS

<b>Project Management</b>	GitHub, Bitbucket, SVN Tortoise, GitLab, YouTrack, JIRA, Asana, Confluence.
<b>Programming/Design</b>	HTML5, CSS3, JavaScript, jQuery, OOJS, PHP, Ajax, Web Services, AWS
<b>Frontend/UI Frameworks</b>	Bootstrap, Foundation, Angular JS, Node.js
<b>Development Tools</b>	Visual Studio, SharePoint Designer 2013, Jenkins, Docker
<b>Backend Frameworks</b>	CodeIgniter, Laravel, Zend/Laminas
<b>CMS</b>	WordPress
<b>Design Tools</b>	Photoshop, Adobe XD, Figma, Draw.io
<b>DBMS System</b>	MSSQL, MySQL, PostgreSQL

## EDUCATION DETAILS

Course	Institution	Board	Percentage/Class
Diploma in Computer Science	Shree Vidyadhiraj Polytechnic, Kumta	Department of Technical Education, Bangalore.	First Class
Pre-University Course	Gokhale Centenary College, Ankola	Department of Pre-University Education, Bangalore.	
Secondary School Leaving Certificate	Nirmala Hridaya High School, Ankola	Karnataka Secondary Education Examination Board.	73.92 %

## ORGANIZATIONAL EXPERIENCE (Roles & Responsibilities)

### Laerdal Bangalore LLP (4 years 3 months)

#### *Solution Architect (Sep 22 – Sep 23)*

##### **Highlights:**

- ❑ **Design & build, Consolidation, Operations & Management of Software Delivery.**
- ❑ Conducted pre-planning studies and feasibility checks on new requirements and proposed solutions.
- ❑ Networking with customers/users for **requirement gathering; prepared functional specifications** and **low-level design** documents.
- ❑ Providing technical leadership and guiding them during system design.
- ❑ Accomplishing the maintenance of program modules including **operational support, problem resolution, production support**, preventative and **corrective maintenance**, and enhancements.
- ❑ Review **Gap analysis** of Technology Implementations to ensure quality & compliance.
- ❑ **Assurance of project delivery** as per agreed timelines with caveats on dependencies.
- ❑ Identify the **technical debt** and prioritize the product backlog. I was also involved in identifying **security vulnerabilities** and worked with the security team for the closure based on criticality.
- ❑ **Managing a team** that includes business analysts, user interface experts, development specialists, quality analysts, service delivery professionals, implementors, & competency managers.
- ❑ Configured and managed **Jenkins** jobs to automate builds, tests, and deployments, enhancing software delivery speed and quality.
- ❑ **Monitor and analyze AWS service** usage and spending data to identify trends and opportunities for **cost optimization**.

#### *Technical Lead (Jul 20 – Sep 22)*

##### **Highlights:**

- ❑ **Planned, implemented, delivered & documented projects** in line with business requirements as per the group standards.
- ❑ Ensure the project is completed within the **budget & timeliness** and timely updates to the stakeholders.
- ❑ **Reduce cost to the business** by identifying suitable technology & solutions.
- ❑ The **transition** of the **completed projects to the appropriate Operations/support** teams with all necessary documentation.
- ❑ Motivate the team to keep with morale and guide them to strengthen their **technical skills & career development** path through **knowledge sharing, training & mentoring**.
- ❑ Actively provided direction and guidance to process improvements and established policies.
- ❑ Conduct **code reviews** and provide constructive feedback to improve the coding considering logical standards and the application scalability.

- ❑ **Identifying and building** business **relationships/partnerships** with key stakeholders & OEMs.
- ❑ Analyzing existing operations to **identify risks** and **overseeing software quality** and system modifications.
- ❑ Tracking **milestones, deliverables, and change requests**.
- ❑ **Participating** in and **supervising** each stage of the project the daily stand-ups, and weekly calls.
- ❑ Assisted in the implementation and maintenance of CI/CD pipelines using Jenkins.
- ❑ Improve operations by conducting **systems analysis**, and recommending changes in policies and procedures.

### Senior Software Engineer (Jun 19 -Jul 20)

#### Highlights:

- ❑ **Planning** out the blueprints for **Software**, including defining the scope, allocating resources, setting deadlines, laying out communication strategies, and indicating tests and maintenance.
- ❑ Assist in identifying, estimating, prioritizing, and executing tasks in the software development life cycle.
- ❑ Determining and overseeing consistent **testing, evaluation, and troubleshooting** of all products in all stages of completion.
- ❑ Document and demonstrate solutions by developing documentation, flowcharts, layouts, diagrams, charts, code comments, and clear code.
- ❑ Mentor junior and mid-level engineers and work collaboratively with others to achieve goals.
- ❑ Conduct code review and provide constructive feedback to improve the coding and application scalability.

### Compassites Software Solutions Pvt Ltd., Bangalore (1 year 10 months)

#### Senior Software Engineer (Aug 17 -Jun 19)

#### Highlights:

- ❑ **Planning** out the blueprints for **Software**, including defining the scope, setting deadlines, laying out communication strategies, and maintenance.
- ❑ Assist in identifying, estimating, prioritizing, and executing tasks based on customer requirement documents.
- ❑ Document and demonstrate solutions by developing documentation, flowcharts, layouts, diagrams, charts, code comments and clear code.
- ❑ Conduct code review and provide constructive feedback to improve the coding, logical standard and to improve the application scalability.
- ❑ Worked as full stack developer and contributed to different areas like UI design, API integration, External system implementation, enhance accessibility.
- ❑ Automate tasks through appropriate tools and scripting.

### Skillmine Technology Consulting Pvt. Ltd., Bangalore (1 year 5 months)

#### Senior Consultant (Feb 16 -Jul 17)

### ZikraByte Solutions, Bangalore. (1 year 1 month)

#### Associate Software developer (Nov 14 -Dec 15)

### Recent Assignments

#### Software Development & Delivery

#### Project 1: RQI1Stop

<b>Client:</b>	<b>RQI Partners, Texas - US</b>
<b>Description:</b>	RQI 2025 is the advanced, high-reliability solution for simulation-based mastery learning from the American Heart Association® and Laerdal Medical®. RQI provides autonomous self-learning in quarterly low-dose, high-frequency knowledge and skills sessions that verify High-Quality CPR competence for participants. Verified CPR competence is the new standard of resuscitation care.
<b>Responsibilities:</b>	<ul style="list-style-type: none"> <li>○ Create detailed designs, and solutions and validate them with internal engineering and customer teams, and establish a good network of relationships with customers and experts.</li> <li>○ Requirement gathering, technical and design architecture. SCRUM with Agile methodology.</li> <li>○ Database design, initial setup, and technical Assistance.</li> <li>○ Managing a team of developers and designers.</li> <li>○ Assist in calculating cost estimates on the technology and optimize the cost of maintenance.</li> <li>○ Using project management tools like Bitbucket, Jira, Confluence, and Jenkins for the project.</li> <li>○ Understanding the RQI program and completing courses to build the solution better.</li> </ul>
<b>Skill used:</b>	HTML5, CSS3, Bootstrap, JavaScript, jQuery, Ajax, PHP, Laminas Framework, Laravel, Rest API, SAP, MySQL, Analytics, Jenkins, AWS Services, Jira, Confluence, Figma, GIT.

## Project 2: Laerdal Medical eLearning site

Client:	Laerdal, New York – US
Description:	Laerdal Medical eLearning site is a product and program for healthcare providers, voluntary organizations, educational institutions, hospitals, and the military worldwide.
Responsibilities:	<ul style="list-style-type: none"><li>○ Initial requirement gathering and feasibility study.</li><li>○ Technical and design architecture.</li><li>○ Review Gap analysis of Technology Implementations to ensure quality &amp; compliance.</li><li>○ Database design, initial setup.</li><li>○ Managing team which includes UX, UI, Web, and Mobile developers and designers.</li><li>○ Agile methodology.</li><li>○ Development of core modules that would need to serve the entire application.</li><li>○ Involved in user experience accessibility implementation.</li><li>○ Improve operations by conducting systems analysis, recommending changes in policies and procedures.</li><li>○ Using project management tools like Bitbucket, Jira, Confluence, and Jenkins for the project.</li><li>○ Build and integrate the application with required external tools like Manikin, HealthStream, and CPR monitor.</li></ul>
Skill used:	HTML5, CSS3, Bootstrap, JavaScript, JQuery, Ajax, PHP, Laminas Framework, Laravel, Rest API, MySQL, Key-Cloak, Analytics, AWS Services like SQS, s3 upload, SFTP, Trigger events, Jenkins, NVDA for Accessibility.

## Project 3: Steel36

Client:	Steel36, Rajasthan - India
Description:	Steel36 is an online steel trading platform with real-time updates of offers posted by sellers, buy request inquiries, negotiation, invoice generation, dispatch management, and payment tracking. Complete end-to-end transactions can be tracked by the admin and can act on the trader's behalf.
Responsibilities:	<ul style="list-style-type: none"><li>○ Understand, Design, and Develop the end-to-end solution with agile methodology.</li><li>○ Developing the solution from scratch and building the core module of the project.</li><li>○ Set up a proper support process for application-managed services following ITIL guidelines for service and incident management.</li><li>○ Tracking milestones, deliverables, and change requests.</li><li>○ Identify the <b>technical debt</b> and suitable solution and prioritize the product backlog.</li></ul>
Skill used:	CodeIgniter, HTML, CSS, Bootstrap, Rest API, JavaScript, Ajax, jQuery, Android, MySQL, Photoshop.

## Project 4: MyLastMinuteTrip

Client:	My Last-Minute Trip, Ahmedabad - India
Description:	MyLastMinuteTrip is an established and successful travel management software. It helps the user to manage upcoming trips and track on same. It even gives a feature to manage your past travel plans and get a detailed report on the same. The application provides the option not only to book your holidays, but also to book Flights, Buses, and Trains.
Responsibilities:	<ul style="list-style-type: none"><li>○ UI and backend development.</li><li>○ Implemented customized settings as per the User.</li><li>○ Implemented web service using REST and Payment gateway.</li><li>○ Development from scratch for different integrations like flight, bus, train, and hotel booking.</li><li>○ Implementation of B2B and B2C modules and enhance applications.</li><li>○ Monitor the application scalability and identify the performance improvement areas.</li></ul>
Skill used:	CodeIgniter, HTML, CSS, Bootstrap, Rest API, Node.js, JavaScript, jQuery, Ajax, jQuery, PayPal, MSSQL, YouTrack, Smartsheet, Confluence, Adobe XD.

## Project 5: AHA eLearning

<b>Client:</b>	<b>American Heart Association, Dallas - US</b>
<b>Description:</b>	AHA eLearning offers eLearning and blended learning courses to provide complete, flexible training solutions. Students can complete online training at their own pace, while companies and healthcare organizations can overcome obstacles such as scheduling, reaching remote employees, and diverse learning styles.
<b>Responsibilities:</b>	<ul style="list-style-type: none"><li>○ Understand, Design, and Develop the end-to-end solution with agile methodology.</li><li>○ Developing the solution from scratch and building the core module of the project.</li><li>○ Using project management tools like Bitbucket, Jira, and Confluence for the project.</li><li>○ Set up a proper support process for Application Managed Services following ITIL guidelines for service, incident, and change requests.</li><li>○ Customer weekly connect on progress status and update on the deliveries.</li><li>○ Conduct code review and provide constructive feedback to improve the coding and logical standard.</li><li>○ Validate application with internal engineering and customer teams and establish a good network of relationships with customers and experts.</li></ul>
<b>Skill used:</b>	HTML5, CSS3, Bootstrap, JavaScript, jQuery, Ajax, PHP, Zend Framework, Rest API, OpenID, MySQL, NVDA for Accessibility, JIRA, Confluence.

## Project 6: Delivery Mojo

<b>Client:</b>	<b>LoadShare Network, Bangalore - India</b>
<b>Description:</b>	Delivery Mojo is a logistics platform that empowers businesses with tech-driven logistics solutions. The solution supports placing the order of shipment to delivery with exciting features like tracking and reports. The application gives an overall understanding of the shipment, warehouse, intercity, and intracity transport details within a minute to enhance the logistic reporting structure.
<b>Responsibilities:</b>	<ul style="list-style-type: none"><li>○ UI and backend development.</li><li>○ Tracking milestones, deliverables, and change requests.</li><li>○ Using project management tools like SVN, Slack, and Confluence for the project.</li><li>○ Conduct code review and provide constructive feedback to improve the coding and logical standard.</li><li>○ Automate tasks through appropriate tools and scripting to reduce timeline.</li><li>○ Improve delivery operations by conducting systems analysis on the data for the shipments</li></ul>
<b>Skill used:</b>	Laravel, HTML5, CSS3, Bootstrap, JavaScript, jQuery, PHP, Rest API, Couchbase Server, PostgreSQL, Asana.

## PERSONAL DETAILS

- Date of Birth:** 2<sup>nd</sup> September 1994
- Languages Known:** English, Kannada, Hindi, Urdu, Malayalam & Konkani
- Marital Status:** Single
- Passport Details:** W8215788 (DOE: 11-Dec-2032)
- Iqama Status:** 2580854384 (On transferable Iqama)
- Current Location:** Riyadh, Saudi Arabia
- Nationality:** Indian