

# DANIEL DAS

## Warehouse & Logistics Manager (Amazon, E-Commerce & Channel Operations)

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### PROFILE SUMMARY

Experienced Warehouse and logistics operations management professional with expertise in process optimization, cost reduction, and inventory accuracy. Proven leadership in managing teams of up to 60, enhancing cross-border logistics across India, UAE, Europe, and the USA. Skilled in handling large fulfillment center, streamlining inbound, storage, and dispatch operations, implementing SOPs, redesigning warehouse layouts, and ensuring compliance with safety standards and trade regulations.

### WORK EXPERIENCE

#### Warehouse & Logistics Manager – Amazon & Channel Operations (UAE, USA, EU) Sep'22 - Sep'24 Electronics Bazaar FZC UAE

- Spearheaded daily operations of 3 warehouses in Sharjah and 1 warehouse in USA, Enhancing operational efficiency by streamlining inbound, storage, and dispatch processes.
- Led cross-border logistics operations, ensuring timely pickups and deliveries with cost-effective solutions.
- Optimized inventory levels through strategic forecasting, reducing stockouts and overstock, improving stock availability and efficiency.
- Achieved 99.5% inventory accuracy through comprehensive audits, improving stock reconciliation with ERP systems. This significantly improved overall inventory management.
- Developed and implemented SOPs, streamlining warehouse operations and refined operational performance.

#### Warehouse & Logistics Manager (Amazon, Flipkart & Channel Operations) Apr'20 - Aug'22 Electronics Bazaar.Com India

- Led daily operations of a large fulfillment center, boosting operational efficiency by refining inbound, storage, and dispatch workflows.
- Optimized inventory management system, improving stock accuracy and reducing stockouts and overstocking.
- Introduced a real-time tracking for shipments, improving visibility and reducing delivery errors and delays.
- Redesigned warehouse layout, optimizing space utilization and inventory flow, reducing handling time and enhanced overall operational efficiency.

#### Asst. Warehouse & Logistics Manager (Amazon, Flipkart & Channel Operations) Nov'17 - Mar'20 Electronics Bazaar.Com India

- Optimized daily warehouse operations by managing storage, organization, and workflow to ensure efficiency, maximize space utilization, and maintain safety compliance.
- Supervised shipping, deliveries, and vendor coordination to optimize transportation, reduce delays, and minimize costs while ensuring timely order fulfillment.
- Streamlined import/export processes to enhance efficiency and ensure regulatory compliance. Successfully reduced delays by 10% through process improvements.
- Monitored stock levels, reduce shrinkage, and implement accurate tracking systems to ensure timely replenishment and prevent discrepancies.

#### Senior Executive - E-Commerce Operations (Amazon & Walmart) Oct'14 - Jun'17 eClerx Services Ltd India

- Optimized e-commerce operations, improving efficiency and increasing sales through process improvements.
- Handled B2C order fulfillment, ensuring timely and accurate deliveries while maintaining quality standards to minimize returns and customer complaints.
- Prepared regular reports on inventory status, logistics performance, and operational issues for senior management review.
- Developed and executed targeted marketing strategies, driving increase in repeat customer purchases and improving overall sales retention.

### SKILLS & EXPERTISE

- Warehouse Operations Management
- Stock Audit & Reconciliation
- Logistics Management
- Health & Safety Compliance
- Warehouse Management System WMS
- Transport & Distribution Management
- Order Fulfillment & 3PL Coordination
- Process Optimization
- Team Leadership & Development
- Demand Forecasting & Inventory Control

## EDUCATION

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- **MBA in Supply Chain Management**  
D Y Patil University, India 📅 2023 - 2025 • Pursuing
- **Bachelor of Commerce**  
University of Mumbai, India 📅 2010 - 2013

## PROJECTS

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### API Integration

- Contributed to API integration for ElectronicsBazaar.com, website and app both, providing strategic input and collaborating on the interface design to enhance user-friendly shopping experience.
- Catalog Management: Sync product details, pricing, and stock levels dynamically with the website, app and ERP system.
- Order & Inventory Management: Automate order processing, tracking, and status updates through ERP and logistics integration and ensured real-time stock synchronization to prevent overselling.

### Dell & HP Distribution

- Managed the end-to-end distribution of Dell and HP Laptops, overseeing warehouse operations and ensuring seamless order fulfillment.
- Coordinated inventory control and stock replenishment through strategic, data-driven procurement to minimize stockouts and optimize product availability.
- Streamlined logistics and shipping processes, working closely with 3PL partners to ensure efficient and on-time delivery.

## CERTIFICATIONS

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- AWS Retail Tools by Amazon (Level: Basic)
- AWS Retail Tools by Amazon (Level: Advanced)

## TECHNICAL PROFICIENCY

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- Microsoft Dynamics Navision ERP
- Amazon Workspace AWS
- Microsoft Office Suite
- Advance Excel
- Magento

## PERSONAL DETAILS

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- Nationality: Indian
- Date of birth: Feb 8th, 1991
- Language known: English, Hindi & Marathi
- **Visa Status: Visit Visa**